Navigation Release

Verizon Connect regularly issues software updates to improve the technical quality and overall user experience of our products and services. These release notes provide information about updates that might directly impact you following the update to **Navigation v6.27.1**.

What's New?

Navigation v6.27.1 contains the following updates:

- Removed the Satisfaction Survey.

- Drivers are now advised to find a safe place to turn around when U-turns are not allowed.

- Made performance, stability, and usability improvements.

Release Date and Time

Updates for the Navigation v6.27.1 mobile application will be released to the Google Play Store, iTunes, and the FTP site in December 2023.

Get Help

Use the following resources to download the NavGE mobile application and to get help using or troubleshooting NavGE.

Navigation app download	Google Play Store (Android) or the Apple App store (iOS)
Navigation mobile app help	Sign in to the app, then tap **Menu** ☰ **> Help**.
Help website	https://help.verizonconnect.com
Troubleshooting	Submit a support request.
Best practices	Check the Resources page on the Verizon Connect website for best practices and insider tips for fleet management, navigation, and routing.

Contact Us

If you have any questions about this update that aren't adequately detailed in this document, email Customer Support at support@verizonconnect.com for additional information.

If you experience an immediate or urgent technical problem following this update, contact us by telephone at **+1-877-943-7306**.

Known Issues

Current known issues in the Navigation mobile app are as follows:

- **Cannot send marked location feedback on LG mobile devices:** This issue applies when attempting to submit feedback for a marked location when the device is positioned in landscape orientation.

  Workaround: Use the device in portrait orientation when submitting marked location feedback.

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Verizon Connect products and services:

- Terms of Use (https://login.telogis.com/mobileterms.html)
- Verizon Connect Full Privacy Policy (https://www.verizon.com/about/privacy/fullprivacypolicy)