



# Navigation Release

Verizon Connect regularly issues software updates to improve the technical quality and overall user experience of our products and services. These release notes provide information about updates that might directly impact you following the update to **Navigation v6.27.2**.

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## What's New?

**Navigation v6.27.2** contains the following updates:


- Made improvements to how routes are calculated.
- iOS only: Updated XCODE to version 15.
- Fixed a bug that prevented the ability to pinch zoom.
- Resolved an issue that caused French directions to be displayed in English.
- Fixed an issue for some customers that was caused by incorrect vehicle dimensions being entered.
- Made performance, stability, and usability improvements.

## Release Date and Time

Updates for the Navigation v6.27.2 mobile application will be released to the Google Play Store, iTunes, and the FTP site in July 2024.

### Get Help

Use the following resources to download the NavGE mobile application and to get help using or troubleshooting NavGE.

<b>Navigation app download</b>	<a href="#">Google Play Store</a> (Android) or the <a href="#">Apple App store</a> (iOS)
<b>Navigation mobile app help</b>	Sign in to the app, then tap <b>Menu</b>  <b>&gt; Help</b> .
<b>Help website</b>	<a href="https://help.verizonconnect.com">https://help.verizonconnect.com</a>
<b>Troubleshooting</b>	Submit a <a href="#">support request</a> .
<b>Best practices</b>	Check the <a href="#">Resources</a> page on the Verizon Connect website for best practices and insider tips for fleet management, navigation, and routing.

### Contact Us

If you have any questions about this update that aren't adequately detailed in this document, email Customer Support at [support@verizonconnect.com](mailto:support@verizonconnect.com) for additional information.

If you experience an immediate or urgent technical problem following this update, contact us by telephone at **+1-877-943-7306**.

## Known Issues

Current known issues in the Navigation mobile app are as follows:

- **Cannot send marked location feedback on LG mobile devices:** This issue applies when attempting to submit feedback for a marked location when the device is positioned in landscape orientation.

**Workaround:** Use the device in portrait orientation when submitting marked location feedback.

## Legal Notice - Terms of Use

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- [Terms of Use](https://login.telogis.com/mobileterms.html) (https://login.telogis.com/mobileterms.html)
- [Verizon Connect Full Privacy Policy](https://www.verizon.com/about/privacy/fullprivacypolicy) (https://www.verizon.com/about/privacy/fullprivacypolicy)